



INTERNAL RULES

Admission and stay requirements

To be allowed to enter, settle or stay on a campground, you must have been authorized to do so by the Hameau des Lacs or its representative. The latter is responsible for ensuring that the campsite is kept in good order and that these rules of procedure are respected. Staying on the campsite implies acceptance of the provisions of these regulations and the undertaking to comply with them. No one may take up residence there.

Police formalities

Minors who are not accompanied by their parents will only be admitted with the written permission of their parents. Pursuant to Article R. 611-35 of the Code on the Entry and Residence of Foreigners and the Right of Asylum, the Hameau des Lacs is required to have the client of foreign nationality fill out and sign, upon arrival, an individual police form. In particular, it must include:

- 1° Surname and first names;
- 2° The date and place of birth;
- 3° Nationality;
- 4° Habitual residence.

Children under the age of 15 can be listed on one of the parents' records.

Installation

Outdoor accommodation and related equipment must be set up at the location indicated in accordance with the instructions given by the Hameau des Lacs or its representative.

Reception desk

Open from 10:00 a.m. to 1:00 p.m. and from 3:30 p.m. to 9:00 p.m. in high season (except Saturdays from 8:30 a.m. to 9:00 p.m.).

Open from 11:00 a.m. to 12:00 p.m. and from 6:00 p.m. to 8:00 p.m. in low season (except Saturdays from 8:30 a.m. to 8:00 p.m.).

At the reception desk you will find all the information about the services of the campsite, information on the possibilities of refuelling, the sports facilities, the tourist attractions of the area and various addresses that may be useful. A system for collecting and processing complaints is available to customers.

Display

These house rules are posted at the entrance to the campground and at the reception desk. It is given to each customer who requests it. For classified campsites, the classification category with the mention tourism or leisure and the number of tourist or leisure sites are displayed. The prices of the various services are communicated to customers under the conditions set by order of the Minister for Consumer Affairs and can be consulted at the reception desk.

How to leave

Guests are invited to report to the reception desk on the day of their departure. Guests intending to leave before the opening time of the reception desk must notify the day before their departure.

Guests must pay the balance of their stay the day before.

Noise and silence

Guests are asked to avoid all noise and discussions that could disturb their neighbours. Sound devices must be adjusted accordingly. Door and trunk locks should be as discreet as possible. Dogs and other animals should never be allowed to run free. They must not be left at the campground, even locked up, in the absence of their owners, who are civilly responsible for them. The Hameau des Lacs ensures the tranquillity of its guests by setting hours during which there must be total silence.

Apart from exceptional entertainment, everyone is asked to stop making noise after 11:30 p.m. until 8:30 a.m. the next day. Particular attention will be requested from the proximity of the lake.

Visitors

After being authorized by the Hameau des Lacs or its representative, visitors may be admitted to the campground under the responsibility of the campers who receive them. The client may receive one or more visitors at the reception desk. The services and facilities – excluding the swimming pool – of the campsite are accessible to visitors. However, the use of this equipment may be subject to a fee that must be posted at the entrance to the campground and at the reception desk. Visitors' cars are not allowed in the campground.

Vehicle Traffic and Parking

Inside the campground, for the peace of mind of campers, **the circulation of vehicles is strictly prohibited.** Parking is, therefore, strictly prohibited on the pitches usually occupied by the accommodations. Parking spaces have been provided in the car park at the entrance to the campsite. Campers will ensure that they park properly to allow everyone else to benefit from a space provided for this purpose. Parking should not impede traffic or prevent newcomers from settling in.

Layout and appearance of the facilities

Everyone is obliged to refrain from any action that could adversely affect the cleanliness, hygiene and appearance of the campsite and its facilities, including sanitary facilities. It is forbidden to dispose of sewage on the ground or in the gutters. Customers must empty waste water in the facilities provided for this purpose. Household waste, waste of any kind, papers, must be deposited in the bins. Hanging laundry is forbidden except on the drying racks provided for this purpose. However, it is tolerated until 10 a.m. near the accommodation, provided that it is discreet and does not disturb the neighbors. It should never be made from trees. Plantings and floral decorations must be respected. It is forbidden to drive nails into trees, to cut branches, to make plantations. It is not permitted to delineate the location of a facility by personal means, nor is it permitted to dig the ground. Any damage to vegetation, fences, grounds or campground facilities will be the responsibility of the person who has done so. The pitch that has been used during the stay must be maintained in the condition in which the camper found it when entering the premises.

Security

Fire.

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and not used in hazardous conditions. In the event of a fire, notify management immediately. Fire extinguishers can be used if necessary. A first aid kit is available at the reception desk.

Theft.

Management is responsible for items deposited at the office and has a general duty to supervise the campground. The camper remains responsible for his/her own installation and must report to the person in charge the presence of any suspicious person. Customers are advised to take the usual precautions for backing up their equipment.

Games

No violent or disturbing games may be held in the vicinity of the facilities. The reception desk cannot be used for hectic games. Children must always be under the supervision of their parents.

Pool Rules

Open from 10 a.m. to 8 p.m. starting June 15 (Except in exceptional cases of bad weather or water quality)

Access to the swimming pool is reserved only for residents of the campsite and strictly forbidden to visitors. Before entering the pool, bathers must go through the shower and footbath. (The shower is used to eliminate sunscreen, perspiration, dirt, sand, etc. which promote the increase of chloride levels). Bathers must not use the footbath for any purpose other than that for which it is designed.

Swimming trunks or swim trunks are mandatory for all (including children and infants) Shorts, boxers or other underwear are prohibited. It is forbidden to enter the beaches with shoes on. It is forbidden to run on the beaches, dive, push or jump. Strollers, parasols, fins, snorkels, mattresses, ball and ball games, etc. are prohibited.

It is forbidden to smoke, chew gum, eat or drink in the pool area. It is forbidden to spit. No animals should be introduced. Access to the pool is forbidden to those with suspicious skin lesions. Bandages are not permitted.

Children under the age of 16 and those who cannot swim must be accompanied by an adult. Children are admitted under the responsibility of their parents or a responsible adult.

For the safety and respect of others, please refrain from shouting.

All of these recommendations are made for your comfort, cleanliness and safety.

Violation of the rules of procedure

In the event that a resident disturbs the stay of other users or does not comply with the provisions of these internal regulations, the Hameau des Lacs or its representative may, orally or in writing, if it deems it necessary, give formal notice to the latter to cease the disturbances. In the event of a serious or repeated breach of the internal rules and after formal notice from the Hameau des Lacs to comply with them, the latter may terminate the contract. In the event of a criminal offence, the Hameau des Lacs may call on the police.